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278 Sam Nujoma Drive, Klein Windhoek, Windhoek, Namibia
PO Box 91362, Maerua Mall, Windhoek, Namibia
VAT | 6372 580-01-5 Registration No | 2014/0220

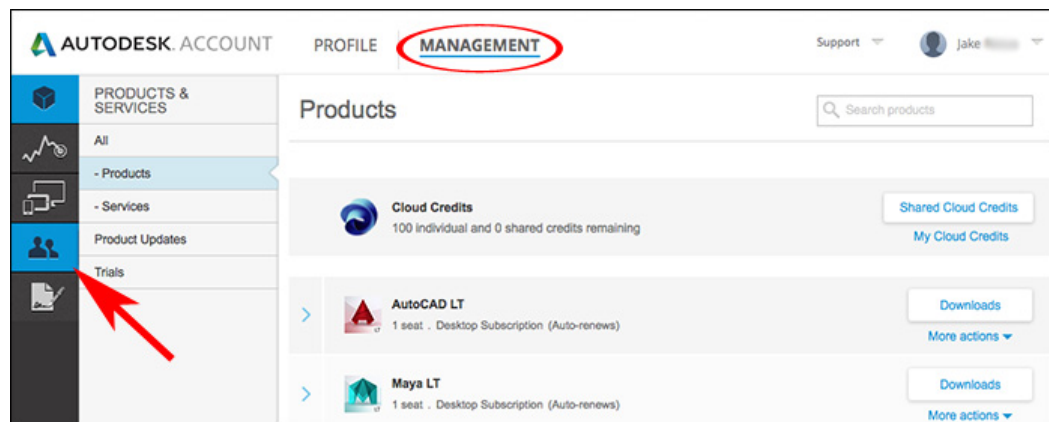
Setting User Permissions for Products, Services & Support

Subscription administrators such as Contract Managers and Software Coordinators can add or remove access to products, cloud services, and subscription benefits for single- users on a Subscription contract in Autodesk Account.

Managing User Access

1. Sign into your Autodesk Account at accounts.autodesk.com. Select Management to view your Products & Services.
2. Click on the Users icon in the left-hand navigation menu.

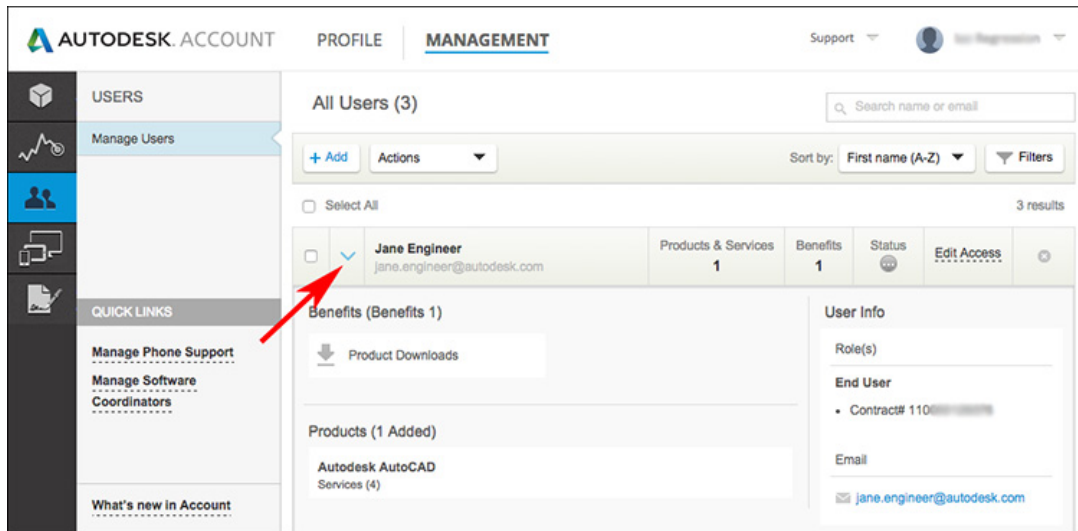
Note: The User Management icon is only visible to account administrators such as [Contract Managers and Software Coordinators](#).



The User List is the primary interface for managing users in your Autodesk Account. Click the arrow next to a user name to display the following information:

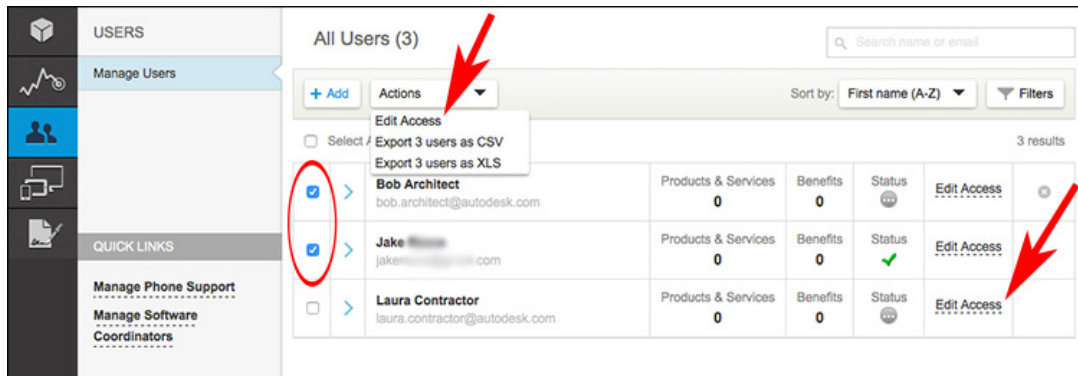
- **Name & Email Address:** Used to sort users and grant access to Account benefits.
- **Product & Services:** Number of software assets or cloud services assigned to a user.
- **Benefits:** Items such as access to software downloads and customer support.
- **Status:** A check indicates the user has accessed assigned benefits.

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The screenshot shows the 'AUTODESK ACCOUNT' interface under the 'MANAGEMENT' tab. The 'USERS' section is active, displaying 'All Users (3)'. A search bar is present. Below the search bar, there are '+ Add' and 'Actions' buttons. A table lists users, with 'Jane Engineer' (jane.engineer@autodesk.com) selected. A red arrow points to the 'Edit Access' link in the 'Edit Access' column for this user. Below the table, there are sections for 'Benefits (Benefits 1)', 'Product Downloads', and 'Products (1 Added)' which includes 'Autodesk AutoCAD Services (4)'. A 'User Info' panel on the right shows details for the selected user.

3. Click the **Edit Access** link to the right of the user's name or select multiple users and select **Edit Access** from the Actions pull-down menu.



This screenshot shows the 'All Users (3)' table with the 'Actions' dropdown menu open. The menu options are 'Edit Access', 'Export 3 users as CSV', and 'Export 3 users as XLS'. A red circle highlights the checkboxes for 'Bob Architect' and 'Jake [redacted]'. A red arrow points to the 'Edit Access' link in the 'Edit Access' column for 'Laura Contractor'. Another red arrow points to the 'Actions' dropdown menu.

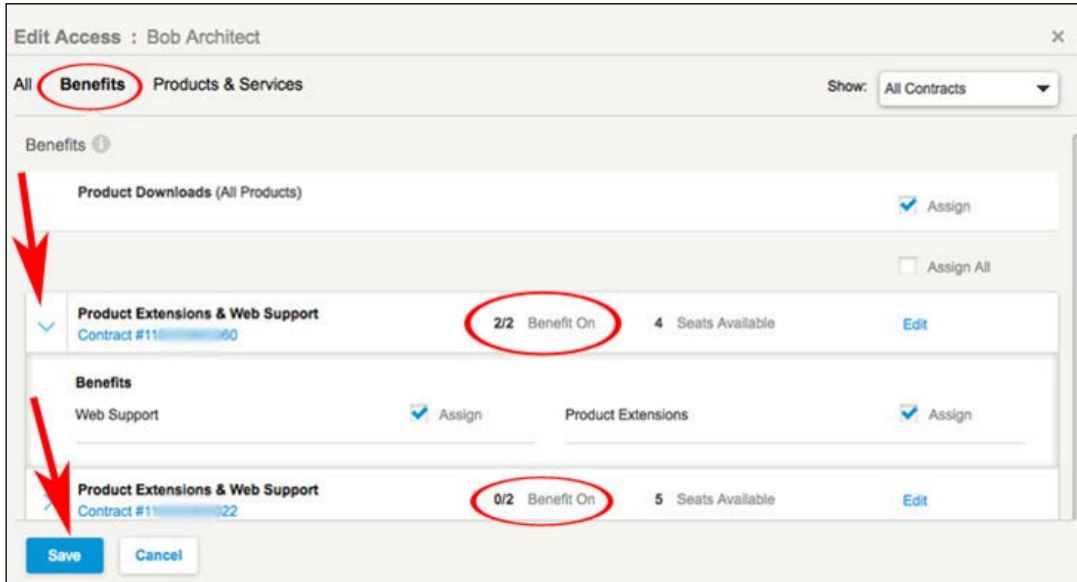
4. Select **Benefits** from the Edit Access screen to display the available contracts and options. Click the arrow next to the contract number to expand the contract information display. Change the options in the Show menu at the top to limit the number of contracts shown.

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5. Click the checkbox next to each of the Benefits listed that you wish to assign to the user/s. Click the **Save** button when finished.
 - **Product Downloads:** Allows the download of full installer files for Autodesk Software from Autodesk Account. If you do not want to allow users to download and install their own software, do not assign this benefit.

Note: This assignment applies to all contracts.

- **Web Support:** Allows the user to see the "View my support cases" option in the support menu and submit support requests as a benefit of a paid subscription contract.
- **Product Extensions:** Allows the download and installation of software through Autodesk Account that adds functionality to or enhances features of software products on the contract. If you wish to control access to additional software downloads, do not assign this benefit.



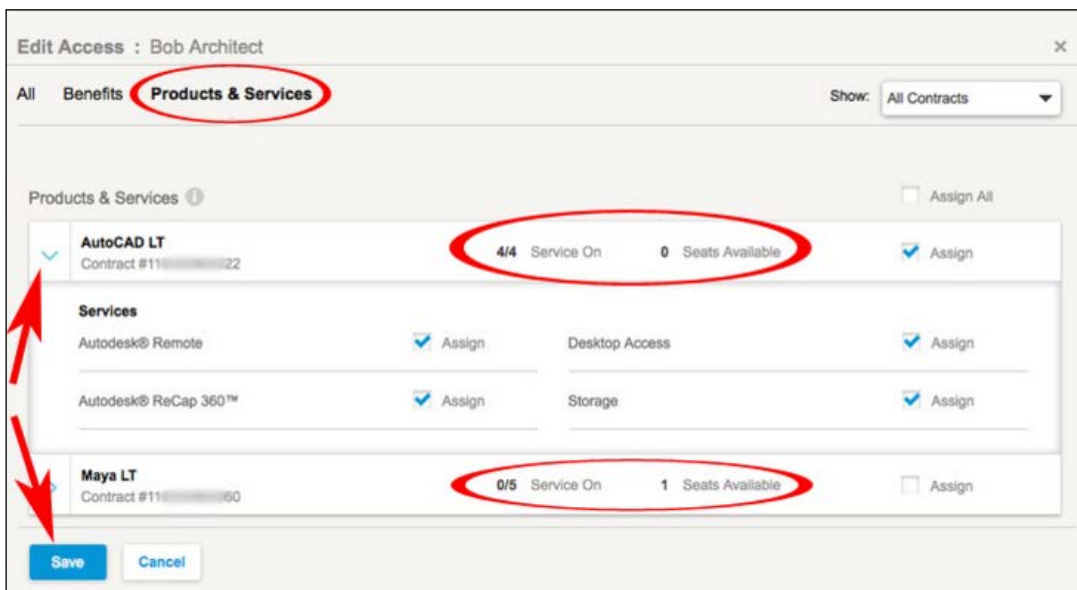
Note: In this example, all benefits (2/2) have been assigned to a single contract, but the same benefits have not been granted (0/2) for the second contract on the account.

6. Select **Products & Services** to display the available contracts and options. Click the

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arrow next to the contract number to expand the information display. Change the options in the Show menu at the top to limit the number of contracts shown.

7. Click the checkbox next to each of the products and services that you wish to assign to the user/s. Click the **Save** button when finished.
- **Products:** Listed by software title. Assigning an available seat allows that user to activate and use the software listed.
 - **Services:** Controls access to online storage and other cloud services associated with a software title. Options vary depending on the software. Please refer to your software documentation for descriptions of available services.



The screenshot shows the 'Edit Access' window for 'Bob Architect'. The 'Products & Services' tab is active. The 'Show:' dropdown is set to 'All Contracts'. The 'Products & Services' section is expanded, showing a table of products and services. The 'AutoCAD LT' product is selected, showing '4/4 Service On' and '0 Seats Available'. The 'Services' section shows 'Autodesk® Remote' and 'Autodesk® ReCap 360™' both assigned. The 'Maya LT' product is also listed, showing '0/5 Service On' and '1 Seats Available'. A 'Save' button is visible at the bottom.

Note: In this example, a single available seat for AutoCAD LT has been assigned to the user along with 4/4 available cloud services. No access to Maya LT on a different contract was granted.