

Installing Subscription Software

Follow the instructions below to get your subscription software up and running.

1. Collect Your Account Information

After you subscribe to Autodesk software, you receive a welcome email message that contains information about how to sign in to your Autodesk Account:

- **New Users:** Your **User ID** and **Password** are listed in the welcome email message. Use this information to sign in to accounts.autodesk.com to access your software and product information.

Note: The welcome email message is different from your order confirmation email and arrives after your software is available in your Autodesk Account.

- **Existing Users:** If you already have an Autodesk ID, your welcome email contains a link to accounts.autodesk.com. Use your existing account information to sign in and access your software.

2. Record Your Serial Number and Product Key

Your Serial Number and Product Key, used to activate your subscription software, is stored in your [Autodesk Account](#). This information may be entered for you automatically during installation if you use Install Now.

To locate your Serial Number and Product Key:

- Sign into your [Autodesk Account](#) and click the **Accounts** tab at the top of the page.
- Locate the software you wish to install in the list of available products and services and click on the arrow icon to reveal your subscription information.
- Record the Serial Number and Product Key listed.

Can't find your software?

- **Find more downloads:** Click the **Download Products** button on the lower right-hand section of the page to access a full list of available software.

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- **Get invited:** Your software may have been purchased by a Software Coordinator. Check with your IT department about getting set up as a single-user on your subscription contract.

3. Install Your Software

You have several options for installing your subscription software:

- **Download and Install:** See [Download Methods for Autodesk Account](#) for details. The [Browser Download](#) and [Download Now](#) methods allow you to download installation files that can be re-used. Files downloaded using [Install Now](#) can only be used for installation at the time of download.
- **Install from Physical Media:** Please see [How to request Autodesk product media](#) and [How to install Autodesk software on a single computer](#) for more information.

4. Add User and Assign Permissions

If you subscribe to more than one license for a software title, you can assign access and permissions to other users. See the following for more information:

- [Access user management](#)
- [Add users](#)
- [Remove users](#)
- [Set user permissions for products](#)

5. Launch Your Software

You must be online to activate your license when you launch your software for the first time. If you run into any problems, please [contact](#) the Prokon technical team.